

## M&S Pet Insurance gift offer

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# Terms and conditions

1. Offers are available to customers who obtain a quote up to and including 2 October 2017 and go on to purchase an M&S Pet Insurance policy within the quote validity period. One offer available per pet.
2. To receive your PitPat Dog Activity Monitor, customers must supply a valid mobile phone number and email address when purchasing pet insurance.
3. Neither free gifts are available to customers amending or renewing their existing M&S Insurance policy. No cash alternative is available. Offer not available for customers buying from price comparison, affiliate or cashback websites. Offer cannot be used in conjunction with any other offer, promotion or coupon, except online discounts. We reserve the right to withdraw or replace these offers with a suitable alternative at any time and without notice.
4. The PitPat Dog Activity Monitor (RRP £39.99, price correct as of 7 June 2017) is provided on a non-return basis, and cannot be returned to Marks and Spencer. If there is a fault with the PitPat Dog Activity Monitor you have received as part of this promotion, you can return it to the manufacturer within the 1 year guarantee period. This does not affect your statutory rights.
5. PitPat is compatible with Apple phones running version 7.0 or newer and Android phones running version 4.4 or newer.
6. £20 M&S voucher is subject to terms and conditions and can only be used in store. Vouchers are not available to customers from the Isle of Man and Channel Islands.

### RECEIVING YOUR FREE GIFT

#### New dog policies

A redemption code will be dispatched within 60 days of your first payment being received and will not be issued if you have closed or cancelled your policy within 60 days of the policy start date.

Once you have received your redemption code, please follow these steps to redeem your PitPat Dog Activity Monitor:-

- Visit <http://www.pitpatpet.com/buy/>
- Choose 'buy now' and add a PitPat to your order
- Complete your shipping details and enter your free PitPat promotional code in the payment section
- If you have not received your PitPat Dog Activity Monitor redemption code within 60 days of your first payment being received (the qualifying period), please contact 0800 980 8740.

#### New cat policies

Your voucher will be dispatched within 60 days of your first payment being received and will not be issued if you have closed or cancelled your policy within 60 days of the policy start date.

#### Multi-pet policies

If you have taken out a multi-pet policy for multiple dogs, please note you will receive a redemption code per dog insured, these will need to be redeemed individually.

For instructions on how to redeem your free gift of a PitPat Dog Activity Monitor please refer to the 'New dog policies' section above.

If you have taken out a multi-pet policy for multiple cats, please note you will receive a £20 voucher per cat insured.

If you have taken out a multi-pet policy which covers cats and dogs, please note you will receive your PitPat Dog Activity Monitor redemption code and your £20 voucher separately. For instructions on how to redeem your free gift of a PitPat Dog Activity Monitor, please refer to the 'New dog policies' section above.