

# £40 voucher Campaign

## 01 February – 28 April 2022

### Offer Terms and Conditions

Customers who obtain a quote for a new M&S Premier or Standard Pet Insurance policy between **01 February 2022 and 28 April 2022** (inclusive) and purchase within the quote validity period will qualify for £40 of M&S Vouchers (the “Vouchers”) to spend in store (“the Offer”).

The Offer is open to new M&S Pet Insurance customers who quote for and purchase a Premier or Standard Pet Insurance policy directly through the M&S Bank website or over the phone with the M&S Pet Insurance Contact Centre (“Eligible Customers”).

Customers who purchase a policy through a comparison, affiliate or cashback website are not eligible for the Offer.

Customers who purchase an essential cover policy are not eligible for the Offer.

Existing M&S Pet Insurance customers who are amending or renewing their existing policy are not eligible for the Offer.

Eligible customers are able to claim one Offer per pet insured.

Eligible Customers will receive the Vouchers to spend at select M&S UK retail stores.

The Vouchers are valid for single use only and can be used in full or part payment. No change will be given if the full value of a Voucher is not spent.

The Vouchers will be sent to Eligible Customers within 60 days of the start date of the qualifying purchase. Customers will receive the Vouchers via post as long as their policy is still active and has not been set to cancel by you, the insurer (RSA), or M&S Bank on behalf of RSA.

The Vouchers are not transferable, for auction, sale or re-sale or redeemable for cash and there is no cash alternative.

The Vouchers are valid until **31 December 2022** and must be used before this expiry date (“Voucher Expiry Date”).

Replacements will not be issued for lost or damaged Vouchers or Vouchers which have not been used by the Voucher Expiry Date.

The Vouchers are subject to further terms and conditions.

We reserve the right to withdraw or replace this Offer with suitable alternatives at any time and without notice.

The Promoter of this Offer is Marks & Spencer Financial Services plc, Kings Meadow, Chester CH99 9FB. This Offer is being administered and managed on behalf of M&S Bank (which is a trading name of Marks and Spencer Financial Service plc) for M&S Pet Insurance by The Marketing Lounge Partnership, The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire, WA4 4PG.

#### Voucher Terms and Conditions

##### SINGLE USE ONLY

**Includes - Food, flowers, clothing, homeware and beauty.**

**Excludes - Beers, wines & spirits, M&S hospitality, Mai sushi, orders placed via our in store or online food ordering service or on ocado.com, stationery, cards & wrap, hampers, beauty advent calendar, sale & clearance items, offers 30% & above, furniture & luggage, furniture delivery & disposal services, schoolwear, “your school uniform” service, tailoring alterations, gift cards/vouchers, M&S Opticians, personalisation services, repair services and charity items.**

Valid in selected M&S stores in the UK and Channel Islands on presentation of this original voucher at the till (excluding M&S Outlets, BP Connect and M&S stores located in airports, railway stations, motorway services, hospitals). Each voucher has a value of £20 and can be used in full or part payment. No change will be given for qualifying purchases of less than £20. Voucher can be used with staff discount. Voucher applied after all other discounts (excluding staff discount, which will be applied last). Can only be used once in a single transaction. When used in-store, must be handed in on redemption. Voucher is strictly non-transferable and cannot be sold or exchanged for money or money's worth. Refunds will be given in accordance with your statutory rights only. A credit note for the value of this voucher will be issued if items are subsequently refunded. Offer cannot be used against purchases made prior to the receipt of this voucher. M&S reserves the right to reject this offer with reasonable cause.

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