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## **M&S BANK LAUNCHES 'CLICK & COLLECT' TRAVEL MONEY SERVICE IN OVER 200 M&S STORES**

M&S Bank is launching a new 'Click & Collect' travel money service, which enables customers to pre-order euro and dollars online\* and collect their currency the next day, at a time that's convenient for them, seven-days a week from 236 M&S stores. The service complements the existing 122 M&S Bureaux de Change located in stores across the UK.

The 'Click & Collect' facility, which is already available in a wide number of M&S stores and will be in more than 200 M&S stores by the end of summer, enables customers to benefit from M&S Bank's best possible exchange rate at the point of placing their online order, rather than when they collect their currency.

Liam O'Hara, Head of Network and Bureaux, M&S Bank: said: "We wanted to make it even easier for customers to collect their currency when they shop, at a time that's convenient for them, by extending our Click & Collect service to even more M&S stores.

"Now, when customers are shopping at M&S for all their holiday essentials this summer, they can also pick up their euros or dollars too!"

Using the online service, customers can order euros in denominations of €50, €200 or €500, and US dollars in denominations of \$100, \$250, \$500.

In addition to its new click and collect service for euro and dollar, which will see M&S currency available in over 200 additional stores, M&S Bank has over 122 bureaux de change located in M&S stores across the UK, stocking a range of up to 40 currencies, open seven days a week, including evenings and weekends.

For more information, please visit: <https://bank.marksandspencer.com/travel/travel-money/click-and-collect/>

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### **Note to editor:**

\*Orders are subject to a minimum value of £250 sterling equivalent and a maximum value amount of £2,500 sterling equivalent

### **For further information please call the M&S Bank press office:**

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### **About M&S Bank**

M&S Bank (the trading name of Marks & Spencer Financial Services plc) launched in 2012 on the foundations of M&S Money, which was established in 1985 as the financial services division of Marks and Spencer plc. In November 2004, HSBC bought 100 per cent of the share capital of Marks and Spencer Retail Financial Services Holdings Limited.

Today, M&S Bank operates as a joint venture arrangement between HSBC and Marks & Spencer, however, M&S Bank has its own banking licence and its own Board.

# M&S BANK

M&S Bank offers a broad range of financial products, including mortgages, current accounts, the M&S Credit Card, and a range of loans, savings and general insurance products, while its travel money offering boasts one of the widest ranges of currencies available on the high street. M&S Bank has 29 branches and over 120 bureaux de change located in M&S stores across the UK. M&S Bank services almost 4 million customers.

## **HSBC UK**

HSBC serves c17 million customers in the UK and employs approximately 43,000 people. In the UK, HSBC offers a complete range of personal, premier and private banking services including bank accounts and mortgages. It also provides commercial banking for small to medium businesses and corporate and institutional banking services. HSBC Bank plc is a wholly owned subsidiary of HSBC Holdings plc.